

Service Center Seaham, UK for Flow Control solutions



Valmet's Service Center for flow control in Seaham, County Durham, supports the company's strategy to enhance its valve and field service business for major petrochemical, energy, oil & gas, and pulp & paper companies within the United Kingdom. Our service operation in UK has shown continuous growth since it was established in 1987. The range of services is as extensive as the range of industries we cater for. Our vast know-how and experience are held in high regard throughout the industry and our flexibility ensures we can offer bespoke services for each customer.

Full service to all Valmet valve products

The UK service center covers 11,322 m² of workshop, storage, and office space to further enhance service and sales activities for UK customers. It has the capacity and the latest technology needed to handle large-scale shutdown turnarounds, general repairs of valves, including 3rd party valves, actuators, smart devices etc., field support and diagnostic services. We can perform valve and actuator testing, as well as in-house painting and blasting.

Valmet also provides recommendations for actions based on an installed base analysis, lifecycle status, maintenance history, equipment, and process criticality. This enables us as an OEM to keep track of the products supplied to our customers and with them if there is a need to service or replace the valves.

Our Valve Management Solution helps manage customers valve inventories and valve maintenance systematically, which in turn allows us to handle more efficiently unforeseen issues arising during a turnaround.



"Valmet is a leading world-class solutions and services provider, your preferred service partner."

Our local flow control expert at your service:

Shaun Mcmillan
Service Execution Manager
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*Neles UK Limited is the trading name for Valmet Flow Control business in the UK.

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Improving process performance

Our services mission is to maximize the quality and cost efficiency for our customers' processes by combining intelligence with the field service offerings. High quality maintenance and repair is safely executed by certified valve and smart product service experts. The latest designs of original spare parts, together with an expert repair process, are used to meet the original product specifications. The condition of all equipment maintained is recorded and monitored to help reduce the risk of unplanned breakdowns in the future. Moreover, our on-site service expert can provide a follow-up service for installation and commissioning to secure a safe and timely start-up.

We can also organize training programs for our clients at the Seaham Service Center, for example to increase their

product knowledge and confidence prior to commissioning of a new plant.

Fulfilling high Valmet standards

As the original equipment manufacturer (OEM) of Neles™, Jamesbury™, Flowrox™, Stonel™, Neles Easyflow™ and Valvcon™ product lines, Valmet can guarantee that all repair and overhaul works are carried out according to the highest standards, so that goods would leave our service center with certification and overhaul warranty.

Valve repairs are well planned, documented and carried out according to ISO9001 and ISO14000, and the service personnel in the UK service center are ATEX trained.



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Decades of know-how

Valmet flow control services offering

Valmet's expert portfolio includes proven services tailored to help customers improve plant reliability and safety, get the most out of equipment, meet production goals, and overcome process challenges.



Spare equipment and parts

As the original equipment manufacturer, Valmet guarantees spare equipment and parts of the highest quality and latest design to meet original specifications with the correct materials. Original parts and Valmet maintenance procedures guarantee the same warranty as we offer for new products.



Maintenance and repair

When equipment requires maintenance, our valve service experts and certified smart product service experts will carry out high quality repairs so that the equipment's performance can be returned, to as close as possible, to new performance.



Turnaround services

With Valmet you get expert support for turnaround planning to ensure the correct work scope with needed activities, materials and resources for effective execution and a smooth start-up. Detailed planning ensures a safe and reliable process until the next planned turnaround.



Installation, start-up and commissioning

Our project and engineering services are designed to offer fast and trouble-free installation, commissioning and plant start-up with on-time and on-budget project implementation. These services apply to the implementation of new equipment and systems, as well as modernization and upgrades.



Training

Training is vital to ensure the operational skills of personnel from installation to operation and maintenance activities. Our professional training program is based on training modules but always tailored to the exact needs of your personnel.



Installed base analysis

The installed base analysis consists of visual inspection, actual product type verification with life-cycle status based on spare parts and replacement availability. Our experts also recommend long-term and immediate maintenance actions, and modernizations and upgrades to ensure that the products meet today's process requirements. Inventory analyze and recommendation will ensure that decreed service level can be met with optimized inventory value.



Condition analysis

Condition analysis utilizes diagnostics, leakage testing and visual inspection to pinpoint equipment needing proactive maintenance in order to avoid any unplanned breakdowns. With continuous monitoring, efficient process performance can be ensured. Our condition analysis process will turn diagnostic data in to concrete proactive service recommendations, when needed our service experts can help in executing corrective actions and as corrective actions are done we monitor the outcome to close the loop.



Resident engineer

Resident engineer can provide a dedicated expert – a single point of contact – for innovative and tailored services that you need on an ongoing basis at your site. This gives you an extra resource, a valve specialist with state-of-the-art tools and processes. Working with your operation and maintenance, we can conduct daily diagnostics identify and prioritize valves that require maintenance – and then fix those right away. Services can include also managing and replenishing your valve spare part stocks or when it's time for a site shutdown, we help you plan and prioritize actions according to service need and valve criticality.